SPEED TOUCH 350i

User's Guide



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Alcatel Speed Touch 350i

Introduction



The **Alcatel Speed Touch™350i** Ethernet ADSL modem for ISDN provides high-speed access to the Internet for fastidious home users.

For optimal Local Area Network (LAN) performance the **Alcatel Speed Touch™350i** includes a comprehensive set of features, as there are static IP routing, a DHCP server and DNS server.

ADSL/ISDN

This document describes the **Alcatel**'s **Speed Touch** ™**350i** Asymmetric Digital Subscriber Line (ADSL) modem, connecting to a digital ISDN(*) line (compliant to ETSI and ITU standards).

(*) Integrated Services Digital Network (ISDN)

Terminology

For readability, the **Alcatel Speed Touch™350i** product will be referred to as **AST350i** in this User's Guide.

Safety instructions

Prior to connecting the **Alcatel Speed Touch™350i**, read the Safety Instructions in appendix D.



The following words and symbols mark special messages throughout this document:

WARNING: indicates that failure to follow the directions could cause bodily harm or loss of life.

CAUTION: indicates that failure to follow the directions could result in damage to equipment or loss of information.

Trademarks

The following trademarks are used in this document:

- Speed Touch™ is a trademark of the Alcatel Company
- Netscape® and Netscape Navigator® are registered trademarks of Netscape Communications Corporation
- Windows[™] and Internet Explorer[™] are trademarks of Microsoft Corporation
- Apple® and Mac®OS are registered trademarks of Apple Computer Inc.
- UNIX® is a registered trademark of UNIX System Laboratories, Inc.
- ► EthernetTM is a trademark of Xerox Corporation.

Other products may be trademarks or registered trademarks of their respective manufacturers.



Service Provider

For readability, the term Service Provider (SP) will be used to designate all organizations which provide either DSL connectivity, Internet access or Corporate access, for example an Internet Service Provider (ISP).

PC, workstation, terminal, ...

For readability, PC will refer to all involved computer devices which are able to interact with the **AST350i**, i.e. Personal Computer (PC), Macintosh computer, workstation, (remote) terminal, etc.

Disclaimer

All examples throughout this User's Guide refer to:

- "Net 10" IP addresses for local network configurations
- VPI 0 or VPI 8 to identify the Virtual Path (VP) on the DSL line.

However, your SP might prefer other values.

User's Guide updates

Due to the continuous evolution of the Alcatel DSL technology, existing products are regularly upgraded. Alcatel documentation changes accordingly.

For more information on the newest technological changes and documents, please consult the Alcatel web site at following Uniform Resource Locator (URL):

http://www.alcatel.com

http://www.alcateldsl.com



Alcatel Speed Touch™350i

Quick Guide



1 Speed Touch Installation Guide

Aim of this Quick Guide

Use this chapter to quickly connect your AST350i.

In this chapter

| Topic | See |
|---|-----|
| Get Acquainted with your AST350i | 1.1 |
| AST350i Installation | 1.2 |

Delivery check

Check your **AST350i** package for the following items:

- ► The Alcatel Speed Touch™350i
- ▶ 1 Power supply adapter with 2m (6.56ft.) connecting cable
- 2m Ethernet straight-through cable (RJ45/RJ45)
- 2m DSL cable (RJ11/RJ11, RJ14/RJ14)
- This User's Guide, either in hard copy format or on CD-rom.

Damaged or missing items

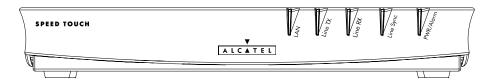
In the event of damaged or missing items, contact your local product dealer for further instructions.

Other materials

Your **AST350i** shipping carton may also include release notes, safety and conformity declarations and other materials.



The AST350i The **AST350i** is presented in a slim line box:



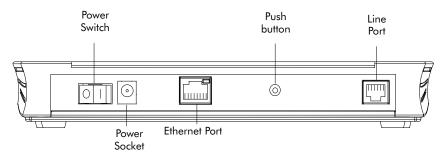
Five front panel LEDs

The **AST350i** is equipped with 5 LEDs on its front panel, indicating the state of the device:

| Indicator | | | Description | |
|-----------|-------|----------|--|--|
| Name | Color | State | | |
| LAN | Green | Flashing | Data is flowing from/to the Ethernet port. | |
| | | Off | No activity on the Ethernet port. | |
| Line TX | Green | Flashing | ATM cells are being sent over the DSL line. | |
| | | Off | No transmission activity. | |
| Line RX | Green | Flashing | ATM cells are being received via the DSL line. | |
| | | Off | No reception activity. | |
| Line Sync | Green | Flashing | During initialization of the DSL line. | |
| | | On | DSL line synchronization achieved. | |
| PWR/Alarm | Green | On | Power on, normal operation. | |
| | Amber | On | Power on, start-up failed. | |
| | Red | Flashing | Power on, POST(*) pending. | |
| | | On | Power on, POST(*) failed. | |

^(*) Power On Self Test (POST)

Back panel layout The **AST350i** features the following back panel:



Back panel parts

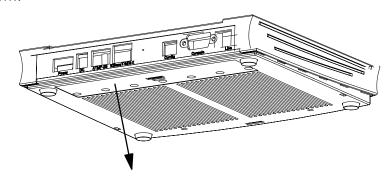
- The ADSL/ISDN(*) "Line" port
- The "Defaults" push button
- The "10Base-T MDI-X" Ethernet port
- The "DC" power socket
- The power switch.

See section 1.2 for more information.

(*) Integrated Services Digital Network (ISDN)

Identify your variant

You can identify the AST350i via the marking label on the bottom:





Make sure you are using an ADSL/ISDN modem for connectivity.



1.2 **Speed Touch Installation**

Aim of this section Use this section to install your **AST350i**.

In this section

| Topic | See |
|--------------------------------|-------|
| AST350i Wiring | 1.2.1 |
| AST350i Power On/Off Behaviour | 1.2.2 |

What you need

The appropriate DSL service must be available at your local premisses:

- ADSL service must be enabled on your ISDN telephone line.
- As both telephone and ADSL service are simultaneously available from the same copper pair, you need a central splitter or distributed filters for decoupling ADSL and telephone signals.

Contact your SP for more information.

To use the Ethernet port you need at least:

- One PC with an Ethernet 10Base-T PC-Network Interface Card (NIC) installed
- For local networking, a 10Base-T hub and the necessary connection cables.

Wiring procedure

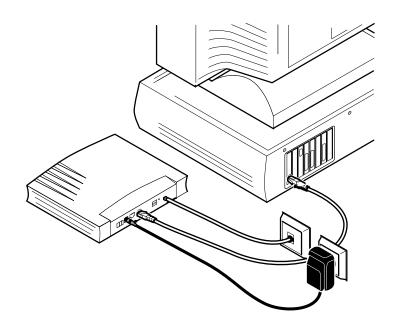
Proceed as follows:

- 1. Use the included LAN cable to wire your PC's Ethernet port to AST350i's Ethernet interface.
- **2.** Use the included DSL cable to wire the **AST350i**'s Line port to your DSL wall outlet.
- **3.** Plug the adapter's coaxial jack into the **AST350i**'s receptacle marked 'DC'.

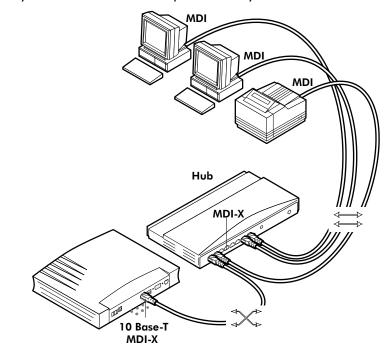
Note: Firstly check whether the included mains adapter suits the local power specifications. If you are not sure of the regional power conditions, check the adapter's specifications in section B.2 and contact your local power company.



Single PC wiring Once all connections are made the result should look similar as below:



LAN wiring Using a hub you can connect multiple PCs to your AST350i:



MDI vs. MDI-X hub ports and the AST350i

In the above figure an MDI-X port on the hub connects to the AST350i. Therefore, a crossover LAN cable is used.

 $\begin{tabular}{ll} \textbf{Note} : In case the hub's "uplink" port is used to wire the $\textbf{AST350i}$ you can use the included straight-through LAN cable. \end{tabular}$



Cascading Repeating Hubs

You may cascade up to four repeating hubs in your LAN (limitations of Repeating Ethernet V2.0/IEEE802.3 hubs). In case more hubs need to be cascaded, you must use switching hubs.



10Base-T Half Duplex Interfacing

Make sure the 10Base-T port(s) of your PC(s) are configured for either Auto Negotiation or Half Duplex.

Never configure the 10Base-T Ports for Full-Duplex!



1.2.2 AST350i Power On/Off Behaviour

Turn on your AST350i

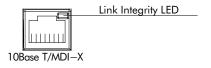
Once all previous steps are completed, you can turn the **AST350i** on (**I**) or off (**O**) with the power switch.

POST phases

As soon your **AST350i** is turned on, you can check the "PWR/Alarm" LED to see how the Power On Self Test (POST) progresses.

| Phase | "PWR/Alarm" LED Indication | Description | |
|----------------|----------------------------|------------------|--|
| 1 | Flashing red | POST pending | |
| 2 | Solid amber | Start-up failed | |
| Solid red POST | | POST failed | |
| | Solid green | Normal operation | |

Ethernet port LED The Ethernet port on the back panel has a LED:



| Indicator | | | Description | |
|-----------|-------|-------|-----------------------------|--|
| Name | Color | State | | |
| Integrity | Green | Off | No connection on this port. | |
| | | On | Ethernet link up. | |

If the **AST350i** and other LAN device(s) are properly connected and powered on, the particular green LED lights up.



2 Speed Touch Configuration Guide

Aim of this Quick Guide

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Use this chapter to quickly configure your **AST350i** for Internet connectivity.

In this chapter

| Торіс | See |
|-----------------------------------|-----|
| Check your PC configuration | 2.1 |
| Check your SP's Service Offerings | 2.2 |
| AST350i Configuration | 2.3 |

2.1 Check your PC Configuration

PC requirements

This User's Guide presents typical configurations based on PC(s) with following basic configuration:

- The PC's Operating System (OS) supports the TCP/IP protocol suite
- ► The PC is configured with a fixed "Net10" IP address (*)
- A Web browser is installed.
- (*) The **AST350i** DHCP server is by default disabled.

Packet service requirements

Depending on the supported Packet Service(s) on the VC(s), the following additional requirements apply:

- In case of Transparent Bridging:
 - The SP might provide static IP address(es) for your PC(s) or require you to enable DHCP
- ▶ In case of Bridged PPPoE:
 - A PPPoE session client application must be readily installed on your PC
- In case of PPPoA-to-PPTP Relaying:a PPTP dial-in application(*)
 - The PC's OS must support Point-to-Point Protocol (PPP) and Point-to-Point Tunnelling Protocol (PPTP).

Note: All Microsoft Windows OSs support PPP and PPTP.

A PPTP Dial-Up application must be installed on your PC.

Note: All Microsoft Windows OSs have a PPTP Dial-Up application installed per default.



2.2 Check your SP's Service Offerings

Service Offering

The SP provides at least the following information:

- The VPI/VCI of the Virtual Channel (VC) to use on the DSL line
- The Packet Service supported on this VC
- The **Encapsulation Method** (if different from the Connection Service's default encapsulation)
- User name and Password for your User Account (if needed).

Your **AST350i** supports multiple simultaneous VCs on the DSL line. If your SP exploits this capability, he will provide this information *per* VC.

Example 1:

- VPI/VCI = 0/35
- Packet Service = Transparent Bridging
- Encapsulation Method : Bridge default, i.e. LLC/SNAP

Example 2:

- VPI/VCI = 8/48
- Packet Service = PPPoA-to-PPTP Relaying (RFC2364 PPPoA)
- Encapsulation Method : pptp default, i.e. VC-MUX
- User name : John Doe
- Password for this User name : doejohn

Packet Service configuration

As soon as you know the Packet Service supported on a VC, you can configure your **AST350i**, if needed.

Following combinations are possible:

| Connection Service | Packet Service | |
|--------------------|-------------------------------|--|
| RFC1483 Bridging | bridge — Transparent Bridging | |
| | bridge - Bridged PPPoE (*) | |
| RFC2364 PPPoA | pptp — Relayed PPPoA (**) | |

(*) A PPPoE Client application must be installed on your PC.

(**) A PPTP Dial-Up application must be installed on your PC.



2.3 Speed Touch Configuration

In this section

| Торіс | See |
|---|-------|
| AST350i Web Interface Access | |
| AST350i Packet Services | 2.3.2 |
| Transparent Bridging Packet Service Configuration | 2.3.3 |
| Bridged PPPoE Packet Service Configuration | 2.3.4 |
| PPPoA-to-PPTP Relaying Packet Service Configuration | |
| Advanced AST350i Configuration | 2.3.6 |



2.3.1 AST350i Web Interface Access

AST350i access

The **AST350i** features well chosen defaults. Therefore, in most cases no additional configuration is needed for immediate Internet connectivity.

In exceptional cases additional or advanced configurations are desired, the **AST350i** offers a user-friendly web interface.

Note: You can also configure the **AST350i** through its Command Line Interface (CLI), accessible via a Telnet session.

Accessing the AST350i

Proceed as follows:

- **1.** Start the Web browser on your PC.
- **2.** Contact the **AST350i** by entering one of the following:
 - The AST350i IP address (default 10.0.0.138)
 - The AST350i DNS hostname (default SpeedTouch.lan).
- **3.** In case the **AST350i** is protected by a System Password an authentication window will pop up.

Enter the system password in the 'Password' field.

4. As a result the 'Welcome to the World of DSL' page pops up:



Menu frame components

Each button on the left side of the AST350i pages represents a AST350i configuration page, yielding all configurational possibilities related to the menu subject.

Following buttons are available:

| Click this button | То |
|-------------------|--|
| A L C A T E L | Return to the 'Welcome to the World of DSL' page. |
| Initial Setup | Configure user defined AST350i IP parameters. |
| System setup | Set a System password |
| | Perform a Browse-to-Defaults. |
| Phonebook | Overview the record of all possible, and existing ATM connections. |
| Routing | Configure the AST350i IP settings. |
| РРТР | Configure the PPPoA-to-PPTP Relaying packet service. |
| Bridge | Configure the Bridging packet service. |
| | View Bridging MAC layer data. |
| DHCP | Configure the AST350i DHCP server/client. |
| DNS | Configure the AST350i DNS server/client. |
| Upgrade | Upgrade AST350i software. |
| Save all | Save all changes made to persistent memory. |
| Help | Pop up the AST350i help pages. |

Note: The following buttons have no functionality on the **AST350i**:





2.3.2 AST350i Packet Services

What is a packet service?

Packet services are the core functions of the **AST350i**. They provide that frames or packets get forwarded from the LAN side towards the DSL line and vice versa.

Three packet services

- Transparent Bridging
- Bridged PPPoE
- PPPoA-to-PPTP Relaying.

Multiprotocol

All examples in this User's Guide are based on the Internet Protocol (IP) suite.

However, the **AST350i** DSL modem is a true multiprotocol device: it can easily handle most other popular protocol suites

Examples in this User's Guide

This User's Guide presents typical configurations, but as an experienced user you are free to experiment and to find an optimal configuration.

Two access methods

Direct access

Once initial configuration is done, continuous and immediate access is available via the DSL line.

For direct access use:

- Transparent Bridging
- Dial-in access

In this mode access must be explicitly established, e.g. by "dialing" into a Remote Access Server (RAS).

For dial-in access use either of:

- Bridged PPPoE
- PPPoA-to-PPTP Relaying.

Transparent Bridging

The **AST350i** *IEEE*802.1D *Transparent Bridging* packet service (further referred to as *Bridging*) offers complete protocol transparency and has inherent configuration simplicity. Yet it provides excellent forwarding performance.

PPPoE

PPPoE is one of two popular mechanisms to get in touch with the SP.

Bridged PPPoE

By installing a PPPoE client application (provided by your SP.) on your PC(s) and by using the **AST350i**'s bridge, connectivity can be established.

PPPoA

The other method to get in touch with the SP over the DSL line is PPPoA.

PPPoA-to-PPTP Relaying Similar to Bridged PPPoE this requires installation of a PPTP dial-in application (*) on your PC(s).

(*) Most popular OSs have a PPTP dial-in application installed, e.g. Microsoft Dial-Up Networking or support PPTP Tunneling software to be installed.

Packet services resumé

The **AST350i** packet services can be summarized as follows:

| Port | Packet Service | User/VC | IP Address | Protocol |
|----------|-------------------|---------|------------|-------------------|
| 10Base-T | Bridging | n | 1 per user | Multiprotocol |
| Ethernet | Bridged PPPoE | n | 1 per user | Multiprotocol (*) |
| | PPPoA/PPTP | 1 | 1 per user | Multiprotocol (*) |

(*) The supported protocol(s) depend on the provisioning by the session client application, e.g. IP, IPX and NETBEUI for Microsoft's Dial-Up Networking application for PPPoA-to-PPTP Relaying.



2.3.3 Transparent Bridging Packet Service Configuration

Bridging configuration

Per default, following Bridging entry is preconfigured:

▶ Br1 (Bridge on 8.35)

In case this Bridging entry does not meet your requirements, you can configure a new one as follows:

- **1.** If needed, add a Bridging phonebook entry with the correct VPI/VCI on the 'Phonebook' page.
- **2.** On the 'Bridge' page, select this phonebook entry from the 'Bridge Port' pop-down list.
- **3.** For this entry, select the correct encapsulation method.
- 4. Click Add and Save all to finish the procedure.

Using Bridging

Make sure your **AST350i** is turned on first.

Turn on your PC(s), start your Web browser and you are on the Internet.

Although the access method of the bridge is 'Always-on', the remote organization might ask for a user name and password.



Transparent Bridging and DHCP

If the SP requires you to use DHCP on your local PC(s), you must disable the **AST350i** DHCP server.

This is to avoid conflicts between two DHCP servers.

Detailed packet service use description

For more information on the configuration and use of the Bridging packet service, see chapter 3.

2.3.4 Bridged PPPoE Packet Service Configuration

Bridged PPPoE configuration

As the Bridged PPPoE packet service implies nothing more than using the **AST350i** Transparent Bridging packet service, no specific configuration for Bridged PPPoE is required on the **AST350i**.

However, you may need to configure the *Transparent Bridging* packet service of the **AST350i** in order to meet the requirements of your SP regarding VC(s) and encapsulation.

For more information on the configuration of the Bridging packet service, see chapter 3.

Using Bridged PPPoE

To use Bridged PPPoE, a PPPoE client must be installed on your PC. The SP will provide the PPPoE client software. Contact him for more information.



2.3.5 PPPoA-to-PPTP Relaying Packet Service Configuration

PPPoA-to-PPTP Relaying configuration

Per default, following PPTP phonebook entries are available for PPPoA/PPTP connections:

- RELAY PPP1 (PPTP on 8.48)
- **RELAY PPP2** (PPTP on 8.49)
- RELAY PPP3 (PPTP on 8.50)
- RELAY PPP4 (PPTP on 8.51)

In case these PPTP phonebook entries do not meet your requirements, you can configure a new one as follows:

- **1.** If needed, add a PPTP phonebook entry with the correct VPI/VCI on the 'Phonebook' page.
- **2.** On the 'PPTP' page, select this phonebook entry from the 'Name' pop-down list.
- **3.** For this entry, select the correct encapsulation method.
- Optionally, select the type of HDLC Framing.
 Note: Only in very exceptional cases the default HDLC framing (Never) must be altered.
- 5. Click Add and Save all to finish the procedure.

Creating a PPTP connection icon

Most PPTP Tunneling applications provide a Graphical User Interface (GUI) guided procedure for the initial creation of a PPTP session icon.

The result of such creation is in most cases an icon or entry in a folder or a table called 'RAS', 'Dial-Up Networking', 'PPTP', 'Call sessions', 'Remote Access', etc.

During the initial configuration of your PPTP connection icon, you must provide the following parameters:

- A name for the PPTP connection icon
- The VPN server's IP address or DNS hostname, i.e. the **AST350i**'s IP address or DNS hostname.

Optionally, you can complete this entry with

The VC's PPTP phonebook name – configured on your **AST350i** – to be used for this connection.

Note: Only in case multiple PPTP phonebook entries are directed towards different destinations, you must add the appropriate phonebook name to the dial-string. This allows the **AST350i** to open the session to the correct specific destination. In case all PPTP phonebook entries are directed towards the same destination, it is better not to add a phonebook name to the dial-string.

Detailed packet service use description

For more information on the configuration and use of the PPPoA-to-PPTP Relaying packet service, see chapter 3.



2.3.6 Advanced AST350i Configuration

Overview Use the following parts to explore **AST350i**'s capabilities:

| Alcatel Speed Touch™ Configuration | |
|------------------------------------|---|
| Bridging and Bridged PPPoE | 3 |
| PPPoA-to-PPTP Relaying | 4 |
| Alcatel Speed Touch™ Networking | |
| ATM | 5 |
| IP, DHCP and DNS | 6 |
| Alcatel Speed Touch™ Maintenance | |
| Alcatel Speed Touch™ Software | 7 |
| Alcatel Speed Touch™ Password | 8 |
| Alcatel Speed Touch™ To-Defaults | 9 |
| Alcatel Speed Touch™ Appendices | |

Learning more

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The **AST350i** is an advanced product. Describing everything in detail goes beyond the perspective of this User's Guide.

However, in case you want to explore **AST350i**'s possibilities and interfaces in deep, you can always consult other **Alcatel Speed Touch™** DSL product's User's Guides available from Alcatel's Support website at:

http://www.alcatel.com

http://www.alcateldsl.com



Alcatel Speed Touch™350i

Configuration



3 Configuration — Bridging and Bridged PPPoE

Transparent Bridging

Transparent Bridging is the packet service of your choice as it:

- Is platform and OS independent
- Is true multiprotocol
- ▶ Has no performance limitations in the Alcatel implementation
- ▶ Has almost no constraints on the number of attached users.

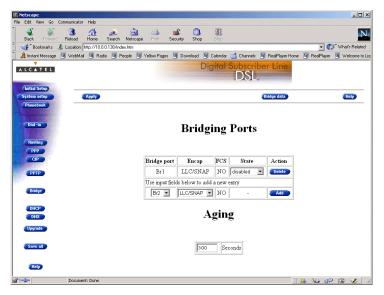
Bridged PPPoE

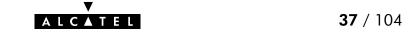
The **AST350i** transparent bridge can be used in combination with a PPP over Ethernet (PPPoE) client installed on your PC.

The resulting *Bridged PPPoE* packet service provides similar dial-in experience as found on point-to-point connections.

The 'Bridge' page

Click Bridge in the left pane of the **AST350i** pages to pop up the 'Bridging' page:





The 'Bridging Ports' table indicates all currently configured Bridging entries and allows to add or delete entries.

The 'Aging' box indicates the aging timer of the bridge internal database. The allowed range is from 10 seconds to 12 days. Transparent Bridging relies completely on its filtering database for its frame forwarding through the bridge. Click Bridge data on the 'Bridge' page to overview all current MAC entries.

Adding entries

- **1.** Browse to the 'Bridge' page.
- **2.** Select the phonebook entry from the 'Bridge port' pop-down list.

Note: In case the presented phonebook entries do not suite your desired configuration, you must firstly create a correct phonebook entry. See section 5.2 for more information.

- **3.** Select the encapsulation method for the Bridging port from the 'Encap' pop-down list (per default set to LLC/SNAP).
- **4.** Click Add and Save all to finish the procedure.

Deleting entries

On the 'Bridge' page, click Delete next to the Bridging entry you want to delete. As a result your selection is deleted.

Click Save all.



4 Configuration - PPPoA-to-PPTP Relaying

Introduction

PPPoA-to-PPTP Relaying(*) is the packet service of your choice as it:

- Provides standard Dial-in PPP behavior
- Supports security via identification, authentication and encryption
- Has multiprotocol support depending on the PPTP implementation, e.g. for MS Windows: TCP/IP, IPX/SPX and NETBEUI
- Offers complete TCP/IP protocol transparency; no NAPT is required
- Supports concurrent access to multiple remote destinations (depending on provisioning).

(*) PPPoA-to-PPTP Relaying is also referred to as Relayed PPP over ATM (PPPoA) or PPPoA/PPTP.

Topics

| Topic | See |
|----------------------------------|-----|
| MS Windows 98 Dial-Up Networking | 4.1 |
| PPPoA/PPTP Configuration | 4.2 |

4.1 MS Windows 98 Dial-Up Networking

In this section

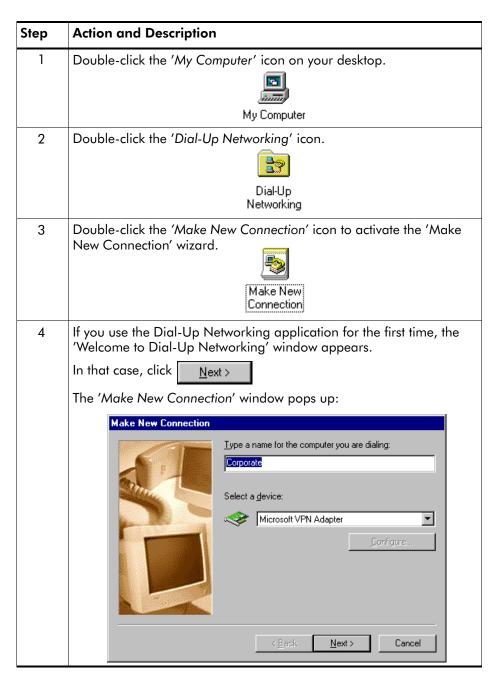
The following overview summarizes the necessary steps to setup a Microsoft Windows 98 PC for the use of PPPoA-to-PPTP Relaying:

| Step | Action | See |
|------|--|-------|
| 1 | Configure a <i>Private</i> IP address on your PC | |
| 2 | Create a new Dial-Up Networking icon | 4.1.1 |
| 5 | Open a Dial-Up Session | 4.1.2 |
| 6 | Surf the Internet. | |
| 7 | Close a Dial-Up Session in Use | 4.1.2 |



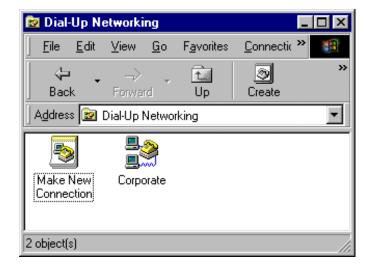
4.1.1 Create a New Dial-Up Networking Icon

Procedure Proceed as follows:





Result A new icon with the name of the connection you have just created will be added to your 'Dial-Up Networking' folder:



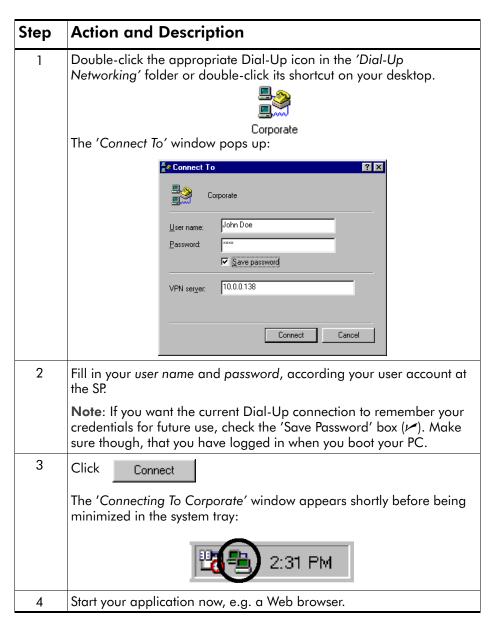
Creating multiple Dial-Up icons for multiple destinations

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Per destination you can create a unique icon. To do so, repeat the steps starting with step 3 of the previous procedure.

4.1.2 Opening and Closing a Dial-Up Session

Opening a session Proceed as follows:





While you are connected

Once the Dial-Up connection is established, you can find the MSDUN icon showing two PCs connected to each other in the system tray:

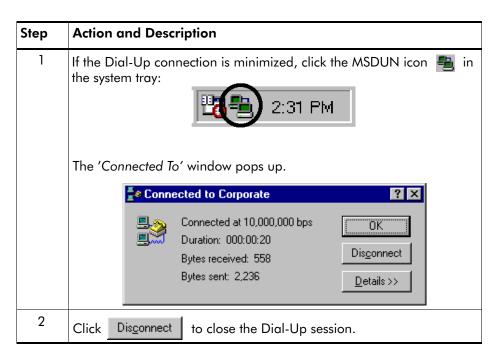


The MSDUN icon symbolizes activity on the PPPoA/PPTP connection by flashing PC(s):

- A flashing "Front" PC symbolizes upstream (T_X) link activity (from your local PC towards the **AST350i**)
- A flashing "Behind" PC symbolizes downstream (R_X) link activity (from the **AST350i** towards your PC).

Closing a session

Proceed as follows:

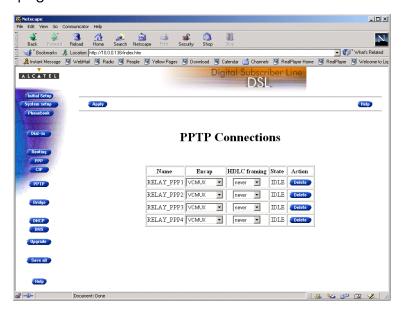


Result

The PPTP tunnel to the **AST350i** will no longer exist. The PPPoA/PPTP entry on the **AST350i** is made available again for other users.

4.2 PPPoA/PPTP Configuration

The 'PPTP' page Click **PPTP** in the left pane of the **AST350i** pages to pop up the 'PPTP' page:



Tables

The 'PPTP Connections' table indicates all currently configured PPPoA-PPTP Relaying entries and allows to add or delete entries.

Adding entries

- 1. Browse to the 'PPTP' page.
- 2. Select the phonebook entry from the 'Name' pop-down list.
- **3.** Select the encapsulation method for the PPPoA/PPTP entry from the 'Encap' pop-down list (per default set to VC-MUX).
- **4.** Select the HDLC framing from the 'HDLC' pop-down list (per default set to "never").
- 5. Click Add and Save all to finish the procedure.

Deleting entries

On the 'PPTP' page, click Delete next to the PPPoA/PPTP entry you want to delete. Click Save all to finish the procedure.



Alcatel Speed Touch™350i

Networking



5 Networking – ATM

Introduction

All data arriving at and departing from your **AST350i** via the DSL line is carried in Asynchronous Transfer Mode (ATM) cells.

In this way, ATM is the fundamental communication "language" for the **AST350i** towards the remote devices.

In this chapter

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| Topic | See |
|-------------------------------------|-----|
| The ATM Packet Switching Technology | 5.1 |
| The AST350i Phonebook | |
| AutoPVC | 5.3 |

5.1 The ATM Packet Switching Technology

ATM Switching

ATM is a connection-oriented packet switching technology using fixed-size packets, called *cells*.

These cells consist of a header and a payload and are switched through a public or private ATM network depending on the contents of the header.

End-to-end connections are formed by cross-connecting individual ATM segments in ATM switches.

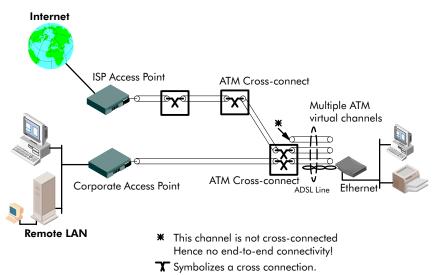
Each ATM cell carries two labels called Virtual Path Identifier (VPI) and Virtual Channel Identifier (VCI) as part of its header.

An ATM channel, commonly referred to as **Virtual Channel**, is fully identified by these two labels. Therefore, multiple ATM channels can reside on your DSL line.

All **AST350i** ATM connections are static, i.e. of type Permanent Virtual Channel (PVC).

End-to-end ATM connectivity

The following figure provides an overview of the end-to-end architecture of the ATM connectivity; from your **AST350i** to remote access devices.





ATM traffic handling

ATM traffic at the **AST350i** is switched to the Ethernet port.

Inside ATM VCs any protocol can be transported. However, at both endpoints — that is where the ATM channels are terminated — the same protocol must be supported. If not, there will be no end-to-end connectivity.

Only frames recognized/supported by the **AST350i** on a particular ATM connection are extracted, or encapsulated.

Currently the supported encapsulations are:

- For **Transparently Bridged** connections:

 RFC 1483, Ethernet V2.0/IEEE 802.3 bridged PDUs for both the LLC/SNAP method and VC-MUX method
- For Bridged PPPoE connections:
 RFC 1483, Ethernet V2.0/IEEE 802.3 bridged PDUs for both the LLC/SNAP method and VC-MUX method
- For **PPPoA-to-PPTP Relaying** connections:

 RFC 2364, PPP PDUs for both the LLC/NLPID method and VC-MUX method.

5.2 The Speed Touch Phonebook

Introduction

The **AST350i** phonebook is like any ordinary phonebook:

"A repository for names and numbers".

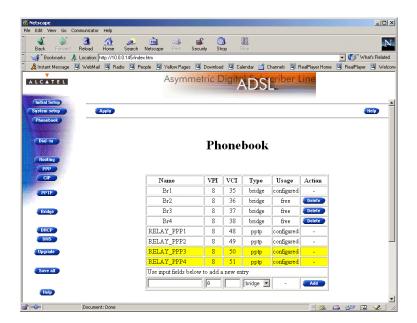
However, in contrast to a standard phonebook, it contains additional connectivity information.

Basic to the **AST350i** operation are ATM VCs. The **AST350i** phonebook is the management tool for all possible ATM VC connections.

This section describes how to use the **AST350i** phonebook, and consequently how to manage this VC pool.

The 'Phonebook' page

Click Phonebook in the left pane of the **AST350i** pages to pop up the 'Phonebook' page:





Tables

The 'Phonebook' table indicates all currently configured phonebook entries and allows to add or delete entries.

The 'AutoPVC' table lists all PVCs communicated via AutoPVC. If AutoPVC is not supported at the remote side, i.e. the Digital Subscriber Line Access Multiplexer (DSLAM), the 'AutoPVC' table stays empty.

Restrictions for adding phonebook entries

Although you are free to give any name to a phonebook entry, a few restrictions apply:

- You may not provide an entry with a name which already is supplied in the 'Phonebook' table.
- Phonebook entries, which are intended to be used for the PPPoA-to-PPTP Relaying packet service may not start with a capital 'P', or a capital 'T'.

Each entry in the **AST350i** phonebook must have a unique VC, i.e. a unique VPI/VCI combination. Adding a phonebook entry with a VPI/VCI, which is already used in the *'Phonebook'* table, will result in an error message.

Adding phonebook entries

Proceed as follows:

- **1.** Browse to the 'Phonebook' page.
- **2.** Enter a name of your choice to identify the new phonebook entry in the 'Name' field.
- 3. Enter the VC's VPI and VCI values in the 'VPI' and 'VPI' fields.
 Note: In most cases these values are provided by your SP.
- **4.** Select the Packet Service of your choice, or choose any from the 'Type' pop-down list.
- 5. Click Add and Save all to finish the procedure.

Deleting phonebook entries

On the 'Phonebook' page, click Delete next to the phonebook entry you want to delete. As a result your selection is deleted. Click Save all



5.3 AutoPVC

AutoPVC

The default VCs, can be remotely modified via the AutoPVC feature of the **AST350i**. AutoPVC operates only in conjunction with the Alcatel Digital Subscriber Line Access Multiplexer (DSLAM) — often referred to as ATM Subscriber Access Multiplexer (ASAM) — and offers the functionality that user VCs, to be terminated on the Ethernet port, can be notified by the **AST350i** (AutoPVC list and yellow bar).

Example

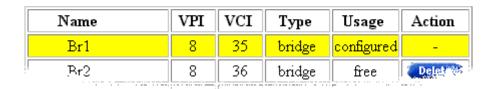
Suppose the SP configures one of the **AST350i**'s default **terminated VCs**, e.g. 8/35, on the DSLAM.

VPI/VCI 8/35 will end up in the 'AutoPVC' list:

| Туре | VPI | VCI |
|--------|-----|-----|
| bridge | 8 | 35 |

As this VC matches with the Bridging entry *Br1*, this phonebook entry will be highlighted in the *'Phonebook'* table:

Phonebook



In this way the user can distinguish the activated VC from dummy phonebook entries.



6 Networking Services – IP, DHCP and DNS

Introduction

For Internet access, and home networking, IP(*) plays a crucial role. Due to the flexibility and the multitude of IP features, numerous configurations are possible.

(*) Although not the same, IP is often referred to as Transmission Control Protocol (TCP)/IP.

In this chapter

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| Торіс | | |
|------------------------|-----|--|
| Packet Services and IP | 6.1 | |
| AST350i Addresses | | |
| AST350i DHCP | 6.3 | |
| AST350i DNS | 6.4 | |

6.1 Packet Services and IP

Introduction

In this section the interaction between IP addresses and packet services is described.

Apart from Bridging, all packet services require the IP suite, and even the Bridging packet service will in most cases be used in combination with IP addressing.

In this section

| Торіс | See |
|------------------------|-------|
| Transparent Bridging | 6.1.1 |
| PPPoA-to-PPTP Relaying | 6.1.2 |



6.1.1 Transparent Bridging

IP vs. Bridging

Basically, Bridging does not require any IP address at all: neither in your PC(s), nor in your **AST350i**.

However, in case of Internet access, private IP networking or in case the Bridging packet service is used for Bridged PPPoE, your PC(s) must be configured for TCP/IP.

Typical Bridging setup

In most cases, your SP will require you to use DHCP for your PC. In this case the DHCP server is at the remote side of the DSL connection. Therefore, your **AST350i**'s DHCP server must be disabled.

Using TCP/IP and Bridging

Your SP may:

- Provide you with an IP address
- Require you to use DHCP.

Local IP communication

Alternatively, a second but *Private* IP address can be manually configured for local IP communication. It depends on your OS whether it supports this combination.

e.g. Microsoft supports Logical Multihoming via Registry keys.



Bridging & DHCP Service

The **AST350i** DHCP server is by default **disabled**.

In case you use your **AST350i** in Bridging mode and your ISP requires you to enable DHCP in your PC(s), the DHCP server inside the **AST350i** must be disabled to avoid conflicts between two DHCP servers being active at the same time.

Setting the DHCP modes of your **AST350i** is described in section 6.3.

6.1.2 PPPoA-to-PPTP Relaying

IP vs. PPPoA/PPTP

Prior to using PPTP, local IP addresses must be configured. The use of these IP addresses is limited to the local network.

Private IP addresses

You are free to choose any IP address as long as it is compatible with your local network and is unique in that same network.

As the **AST350i** has a preconfigured "Net10" address (10.0.0.138), you should configure IP addresses like 10.0.0.1, 10.0.0.2, ... on your PCs.

Note: IP addresses can be configured automatically via **AST350i**'s DHCP server. See section 6.3 for more information.

Public IP addresses

A second set of (Public) IP addresses having end-to-end scope will automatically be negotiated via the PPP protocol inside your PC(s).

Simultaneous use of public & private IP

Both Public and Private IP addresses are active simultaneously because of tunneling. In fact two "nested" IP layers exist: the *Public* IP layer which is carried within the *Private* IP layer on the local LAN.

PPP IP address negotiation

By default the PPTP tunnel application automatically negotiates the Public IP address.

In case your SP instructs you to use a static IP address for Relayed PPPoA, most dial-in applications allow a static IP address to be supplied.



6.2 Speed Touch Addresses

Introduction

Like any other member of a LAN, the **AST350i** must be locally identified by an IP address to be able to communicate with other local LAN devices.

This section deals with the IP address configuration of the **AST350i** for local communication only.

Assigning IP addresses to the AST350i

IP addresses can be assigned to the **AST350i** in several ways. Summarized, following IP address types exist:

- ▶ The default IP address: 10.0.0.138
- ▶ IP addresses assigned via the 'Initial Setup' page
- ► IP addresses assigned via a 'Ping-of-Life™
- ▶ IP addresses assigned to the AST350i via DHCP.

AST350i and multiple IP addresses

As the **AST350i** IP layer supports logical multi-homing (one interface supporting multiple IP addresses), both statically and dynamically configured IP address(es) can be active at the same time.

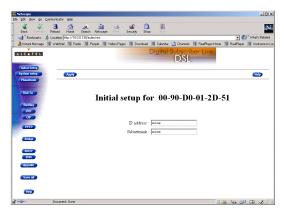
'IP address' table

On the **AST350i** 'Routing' page the 'IP address' table summarizes all IP addresses configured on any of the **AST350i** interfaces.

Setting an IP address via the 'Initial Setup' page

Proceed as follows:

1. Click Initial Setup in the left pane of the **AST350i** pages to pop up the 'Initial Setup' page:



- 2. Enter an IP address in the 'IP Address' field.
- **3.** Enter a netmask for applying subnetting in your network in the 'Subnetmask' field.
- **4.** Click Apply. As a result the new IP settings are applied:

RESULT: the IP settings have been applied. Change the IP settings on your own machine (if needed) and point your browser at the new address (https://10.0.0.151/) to verify connectivity with the new configuration. Use 'Save all' to make it permanent.

- **5.** To verify connectivity, point your Web browser to the new IP address. Make sure though that your PC shares the same subnet.
- **6.** Click save all to store the applied IP settings to permanent storage.

Sample configuration: single PC

In the below figure, a simple configuration is given: One PC attached to the **AST350i**:



6.3 Speed Touch DHCP

DHCP Depending on the size and complexity of your network, a few DHCP configurations can be envisaged:

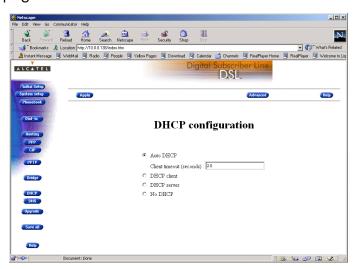
| LAN Type | DHCP Mode | Argumentation |
|-----------------|--------------|---|
| Simple | No | All few members of the small LAN have static IP addresses, including the AST350i . |
| Medium sized | Server | For small home LANs it might be worthwhile to configure all of your LAN devices as DHCP clients, and the AST350i as the DHCP server. |
| | | In this configuration each time a computer starts, it will obtain its IP configuration from the AST350i . |
| Advanced | Client | For advanced networks, the role of DHCP server might be performed by an IP node other than the AST350i on the local LAN. |

Default AST350i DHCP

Per default the AST350i DHCP server is disabled.

The 'DHCP' page

Click THCP in the left pane of the **AST350i** pages to pop up the 'DHCP' page:



'DHCP Server Start-up Mode' radiobuttons

The 'DHCP Server Start-up Mode' radiobuttons allow to configure the **AST350i** DHCP server mode.

Configuring the AST350i for a LAN without DHCP

To setup the **AST350i** without DHCP, tick (No DHCP .

In this configuration, it is assumed that all members, the **AST350i** included, have static IP addresses.

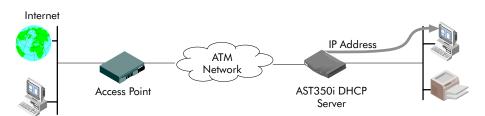
See subsection 6.2 for static IP addressing of the **AST350i**.

Note: This configuration might be required in case you use the Transparent Bridging packet service.

Configuring the AST350i as DHCP server

To setup the **AST350i** as DHCP server, tick 🌘 DHCP server .

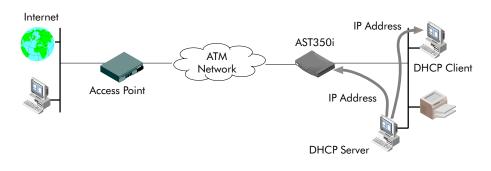
Via the 'DHCP Server Configuration' tables, you can configure the **AST350i** DHCP server settings.



Note: This setting might cause side effects with Bridging. See section 6.1.1 for more information.

Configuring the AST350i as DHCP client

To setup the **AST350i** as DHCP client, tick **(*)** DHCP client on the 'DHCP' page.



Configuring the AST350i for Auto DHCP

One of the **AST350i** features is that it can automatically revert from DHCP client to DHCP server.

At boot time the **AST350i** probes the LAN for a specified time limit ('Client timeout') to check whether another DHCP server is available on the network. If so, it will act as a DHCP client. If no response is received within the specified time, the **AST350i** becomes a DHCP server.

To allow the **AST350i** to act as Auto DHCP client/server, tick

• Auto DHCP

Additionally, you can configure the 'Client timeout' in seconds:

| Client timeout (seconds) : | [20 |
|----------------------------|-----|
|----------------------------|-----|

Via the 'DHCP server configuration' tables, you can configure the **AST350i** DHCP server settings.

DHCP server configuration

Click Advanced on the 'DHCP' page to pop up the 'DHCP server configuration' page.

You can configure following DHCP server parameters:

| Field | This configures | Default |
|--------------------|---|------------------|
| Addresses through | The range of addresses the DHCP server can choose an IP address from for lease. | "Net10" |
| Subnet Mask | The subnetting applied to the local network, scoped by the DHCP server. | no subnetting |
| Lease Time | The time (Lease Time) IP addresses can be assigned to a device by DHCP. | 7200 seconds |
| Default Gateway | The IP address of the default gateway. | 'auto' (*) |
| DNS Server | The IP address of the DNS server. | 'auto' (**) |

^(*) Setting 'auto' in the 'Def. Gateway' field means, that there will be referred to the 'Routing' page.

^(**) Setting 'auto' in the 'DNS server' field means, that there will be referred to the 'DNS' page.

6.4 Speed Touch DNS

Introduction

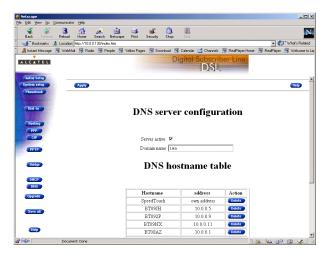
IP addresses are fundamental to the operation of the Internet. IP addresses, being 32-bit numbers, are ideally suited for computers but are far from usable to humans.

Therefore, the *Domain Name System (DNS)* was designed: a distributed database, held by a hierarchical system of servers, that is used by TCP/IP applications to map between hostnames and IP addresses.

This section describes AST350i's DNS abilities.

The 'DNS' page

Click in the left pane of the **AST350i** pages to pop up the 'DNS' page:



Configuring the DNS server

Check the 'Server active' checkbox to enable the **AST350i** DNS server (per default enabled).

In the 'Domain name' field you can enter the domain name of your LAN (default domain name is 'lan'). You may use a DNS subdomain name, e.g. dsl.office.lan. Click Apply and Save all to finish.



Alcatel Speed Touch™350i

Maintenance



7 Maintenance — Speed Touch Software

Software Upgrade

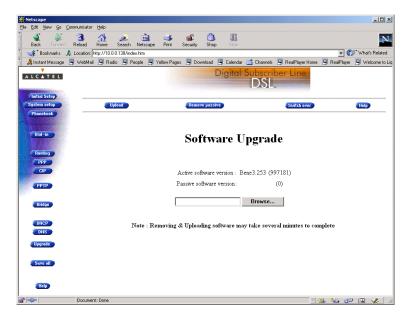
The **AST350i** supports two software upgrade possibilities:

- You can upload new **AST350i** software yourself from a PC on your local LAN
- A new version of the software can be downloaded via the DSL line to your **AST350i**.

Both features are simultaneously supported. However the final result depends on the SP's policy.

The 'Upgrade' page

Click Upgrade in the left pane of the **AST350i** pages to pop up the 'Upgrade' page



'Upgrade' page components

The following fields are shown:

- 'Active software version'
 Indicates the software version the AST350i is currently using.
- 'Passive software version'

Indicates the software version resident in the **AST350i**, but not used. This could be a newer version which is yet to be switched to active, but also a dormant older version.

Software path field

Allows you to specify the path to the **AST350i** upgrade software package to be uploaded.

Clicking **Browse...** allows you to browse to the location of the upgrade software.

Upgrade Preconditions

A valid **AST350i** software package must reside either on a local drive, on a floppy disk or a CD-rom.

For new software upgrade packages, please contact your SP or check the Alcatel web sites at:

http://www.alcatel.com
http://www.alcateldsl.com

Software upgrade via your LAN

Proceed as follows:

- 1. Browse to the 'Upgrade' page.
- **2.** In the 'Active software version' field the software package that is running is labeled.

Check whether the 'Passive software version' field is empty. If not, click Remove passive.

3. Click Browse... next to the 'Software path' input field to locate the upgrade software package

Note: If the path is known you can immediately enter it in the Software path' input field and skip steps 3. to 5. in this procedure.

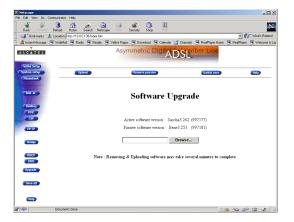


- **4.** The 'File Upload' window pops up. This window allows you to browse to the location of the upgrade software package on either your local drive, floppy, or CD-rom.
- **5.** Click on the appropriate upgrade software package name to select it and click pen .

As a result, the upgrade software location will be inserted in the 'Software path' input field.

- **6.** Click Upload to start the upload. As a result the upgrade software package name will appear in the 'Passive software version' field.
- 7. Click Switch over to start the switching of the two versions.

 After switching the versions, the AST350i reboots and will come online with the upgrade version. On the 'Upgrade' page you will notice that the active and passive software names are switched:



Software upgrade via the SP

The **AST350i** supports a second software upgrade possibility: a new version of the software can be downloaded from the DSL network to your **AST350i** via dedicated control VCs.

This feature is controlled by the SP. Software download will happen almost unnoticed, while you are connected to the DSL line. The removal of a possible dormant software version, the download itself, and the switching of both versions is performed automatically.

Note: DSL service can be interrupted for a short period due to a reboot of the AST350i.



8 Maintenance — Speed Touch Password

In this chapter

Your **AST350i** is a highly advanced product, operating according the many configurations set via the **AST350i** Web interface or via the CLI.

In this way **AST350i** operation is vulnerable to misconfiguration by other users.

Therefore, the **AST350i** can be secured from such users by a system password to restrict access to the Web interface, or the CLI. This chapter describes how to set such a system password.

Note

Never use an obvious system password to protect the **AST350i** as your name, birth date, or phone number.

Moreover, you are advised to change the system password regularly.



Forgetting the System Password

In case you forgot the system password you are no longer able to access the web interface or the CLI and you will be no longer able to (re)configure the **AST350i** settings.

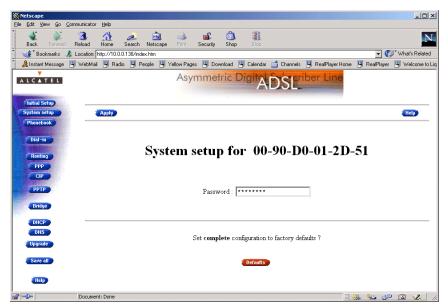
Therefore, write your system password down and keep it on a save place.

Otherwise, a *Switch-to-Defaults* must be performed restoring all original settings of the **AST350i**.

Setting a system password

Proceed as follows:

1. Click System setup on the **AST350i** pages to pop up the 'System setup' page:



2. In the 'Password' field, fill in a password.

Note: Asterisks will appear instead of the password. The number of asterisks is at random.

- 3. Click Apply.
- **4.** To make your password permanent, click **Save all**.
- **5.** Authenticate yourself, using the system password, you just configured.

Result

Every time you want to access the **AST350i** pages or (Telnet) CLI you must authenticate yourself, using the system password.

Clearing a system password

To clear the **AST350i** system password you must clear the 'Password' field, i.e. delete all asterisks. Click (Apply) and Save all to store your changes.

No authentication is required anymore to access the **AST350i** pages or the (Telnet) CLI.



9 Maintenance - Speed Touch To-Defaults

Introduction

Non accessibility to your **AST350i** may occur if wrongly configured, simply by forgetting its IP address, or forgetting the system password.

Due to the flexible nature of the **AST350i**, you may end up in a situation where restoring all of the original defaults is the only solution.

The **AST350i** has tools to cope with these situations.

In this chapter

| Topic | See |
|---------------|-----|
| Ping-of-Life™ | 9.1 |
| AST350i Reset | 9.2 |

9.1 Ping-of-Life

Introduction

The **AST350i** offers a unique method to supply an IP address to the **AST350i**'s Ethernet port.

This method, the *Ping-of-Life™*, allows to provide the **AST350i** with an IP address without affecting other configurational settings.



IP Addresses and Subnet Masks

Make sure that the intended **AST350i** IP address and your PC share the same IP (sub)network.

If not, the ping will be submitted with the MAC address of the default router instead of the special MAC group address.

The Ping-of-Life™ procedure

Proceed as follows:

- 1. Turn off the AST350i.
- **2.** Open a command-line (DOS) window (Windows OS), or a terminal window (UNIX, Linux) on a PC.
- At the command prompt execute: arp -a
 This allows you to overview the current entries in the ARP cache.
- **4.** Add a static entry to the ARP cache, according to following syntax:

arp -s <AST350i IP address> 01-90-D0-80-01-01 <AST350i IP address> is a placeholder for the IP address to be assigned to the **AST350i**. It can be any address within your subnet as long as it is not used by any other member of your local network.

5. To verify whether this step was successful execute arp -a a second time.

In the entries list, your **arp** -s command entry should be added.

6. Initiate a continuous pinging, by executing following command:

ping -t <AST350i IP address>

7. Turn on the AST350i.



- **8.** After the **AST350i** finished its POST, it will configure the IP address **<AST350i** IP address> you are pinging.
- **9.** You <u>must</u> clear the entry in the ARP cache by issuing the following command:

```
arp -d <AST350i IP address>
```

10. Verify connectivity by pinging the **AST350i** a second time:

```
ping <AST350i IP address>
The AST350i should reply.
```

11. Browse to the AST350i pages and click Save all to make the new IP address permanent.

Example DOS box

In the following figure all the steps are shown as an example of setting **AST350i**'s IP address to 10.0.0.145 from a PC with an MS Windows OS:

9.2 Speed Touch Reset

Overview of the To-Defaults methods

To restore **AST350i**'s original settings, three methods are provided:

- Two local software methods:
 - Browse-to-Defaults
 Which sets all parameters to original defaults, but keeps the system password and IP address.
 - Ping-to-Defaults™
 Which sets all parameters to original defaults, including the system password and IP address.
- One hardware method: Switch-to-Defaults.



Restoring Original Settings

Be careful when using the *Browse-to-Defaults*, *Ping-to-Defaults*[™], or the *Switch-to-Defaults* procedures as these destroy changes you previously made to the **AST350i** internal settings.

A reset to defaults via a *Ping-to-Defaults*™, or via a *Switch-to-Defaults*, also implies the **AST350i**'s IP address is reset to 10.0.0.138.

In this section

| Topic | See |
|--------------------|-------|
| Browse-to-Defaults | 9.2.1 |
| Ping-to-Defaults™ | 9.2.2 |
| Switch-to-Defaults | 9.2.3 |



9.2.1 Browse-to-Defaults

Procedure Proceed as follows:

1. Click System setup on the **AST350i** pages to pop up the 'System setup' page:



- 2. Click Defaults if you are sure to reset the AST350i to its original defaults.
- 3. The AST350i will ask to confirm the reset:

Confirm reset to defaults of complete configuration OK | Cancel

- **4.** Click **OK** if you are sure. Otherwise click **Cancel**.
- 5. Click Save all to make the Browse-to-Defaults permanent.
- 6. Press the reload button of your Web browser.

Browse-to-Defaults result

After reset, all original configurations of the **AST350i** are restored, except the **AST350i** Ethernet IP address(es).

9.2.2 Ping-to-Defaults

Introduction

A second software method to reset all settings to the original defaults is the *Ping-to-Defaults*TM.

The technique is identical to that used for the *Ping-of-Life*™, except that another MAC address is used, i.e. 01-90-D0-80-01-FF.

Procedure

Proceed as follows:

- 1. Turn off the AST350i.
- **2.** Open a command-line (DOS) window (Windows OS), or a terminal window (UNIX, Linux) on a PC.
- **3.** Add a static entry to the ARP cache, according to following syntax:

arp -s <any IP address> 01-90-D0-80-01-FF <any IP address> can be any address within your subnet as long as it is not used by any other member of your local network.

- 4. To verify whether this step was successful execute arp -a
- **5.** Initiate a continuous pinging, by executing following command:

ping -t <any IP address>

- 6. Turn on the AST350i.
- **7.** After the **AST350i** finished its POST, it will perform a reset to default settings.
- **8.** You <u>must</u> clear the entry in the ARP cache by issuing the following command:

arp -d <any IP address>

9. If needed, reconfigure the **AST350i** IP address, e.g. via a Ping-of-Life™.

Note

The used <any IP address> to perform a *Ping-to-Defaults*™ is not assimilated by your **AST350i**. The **AST350i** will restart with the original defaults, including the default IP address 10.0.0.38.



9.2.3 Switch-to-Defaults

Introduction

At the back of the **AST350i** there is a small push button labeled "Defaults".

Via this button a hardware reset of the **AST350i**, the *Switch-to-Defaults*, is possible.

Procedure P

Proceed as follows:

- 1. Make sure your AST350i is turned on.
- 2. Use a pencil to press the push button at the back of the AST350i.
- **3.** Release the button. Via the flashing front panel LEDs, you will notice that the **AST350i** will reboot.
 - Wait to allow the POST to end. The **AST350i** will come online with manufacturing defaults.
- **4.** After a reset to original defaults a reconfiguration of **AST350i**'s IP address might be necessary. This because the reset to defaults also resets your **AST350i**'s IP address to its default value 10.0.0.138.



Alcatel Speed Touch™350i

Appendices



Abbreviations

ADSL Asymmetric Digital Subscriber Line
ASAM ATM Subscriber Access Multiplexer

ATM Asynchronous Transfer Mode

CLI Command Line Interface
DNS Domain Name System

DSLAM Digital Subscriber Line Access Multiplexer

DTE Data Terminal Equipment
GUI Graphical User Interface

IP Internet Protocol

ISDN Integrated Services Digital Network

ISP Internet Service Provider

ITU International Telecommunication Union

LAN Local Area Network

NIC Network Interface Card

OS Operating System
PC Personal Computer
POST Power On Self Test

PPP Point-to-Point Protocol

PPPoA PPP over ATM

PPPoE PPP over Ethernet

PPTP Point-to-Point Tunnelling Protocol

PVC Permanent Virtual Channel

RAS Remote Access Server

REN Ringer Equivalence Number

ROW Rest Of the World

SELV Safety Electronic Low Voltage

SP Service Provider

TCP Transmission Control Protocol

TNV Telecommunication Network Voltage

URL Uniform Resource Locator

VC Virtual Channel



VCI Virtual Channel Identifier

VP Virtual Path

VPI Virtual Path Identifier
VPN Virtual Private Network



AppendixA

Speed Touch Troubleshooting

Introduction

This appendix provides information on how to identify and correct some common problems you may encounter when using and configuring the **AST350i**.

If the following troubleshooting tips have not resolved the problem, contact the company from which you purchased the **AST350i** for assistance.

Configuration problems

In case you encounter DSL connectivity problems due to misconfiguration, you might consider a reset to original defaults.

However, be aware that a reset to original defaults destroys all configurational changes you made to the **AST350i** internal settings.



Trouble solving table The following table provides possible solutions to some problems:

| Problem | Solution | |
|--|--|--|
| AST350i does not work. (none off the LEDs lights up) | Make sure the AST350i is plugged into an electrical outlet. | |
| (none on me 1120 ngme op) | Make sure the power switch on the AST350i modem is turned on. | |
| No Ethernet connectivity. | Make sure the cable(s) are securely connected to the 10Base-T port(s). | |
| LAN LED does not light up. | | |
| Ethernet port(s) link integrity LED does not light up. | Make sure you are using the correct cable type for your Ethernet equipment. | |
| Telnet session from a Windows PC is not possible. | The AST350i system password is longer than 8 characters. | |
| | Change the AST350i system password. | |
| Poor AST350i performance. | Make sure the AST350i is installed as instructed in this User's Guide and/or as instructed by the SP. | |
| | For ADSL service, check whether a central splitter or dedicated filters are installed properly. | |
| No Line synchronization achieved. | Make sure ADSL service is enabled on | |
| Line Sync LED keeps flashing | the wall outlet your AST350i is connecting to. | |
| | Make sure an ADSL AST350i variant is used for your ADSL service. | |



AppendixB

Speed Touch Specifications

In this appendix

| Торіс | | |
|---------------------------|-----|--|
| Connector Pin Assignments | | |
| Power Supply Adapter | | |
| LAN Cables Layout | B.3 | |
| Physical Specifications | | |
| ADSL Specifications | B.5 | |



B.1 Connector Pin Assignments

AST350 port description

| Name | Port | Pin No. | Signal Name | Function | Model Reference |
|----------------|--|------------|-------------------|---------------------------------|---------------------|
| Line (ADSL/ | 123456 RJ 11/RJ 14 Front view | 2 | Wire A | Subscriber line wire A | 2/5 ADSL variant |
| ISDN) | | 3 | Wire A | Subscriber line wire A | 3/4 ADSL variant |
| | | 4 | Wire B | Subscriber line wire B | |
| | | 5 | Wire B | Subscriber line wire B | 2/5 ADSL variant |
| 10Base-T | 10Base-T MDI-X RJ 45 Front view | 1 | R _{X+} | Receive data fro | om DTE(*) |
| W.D. X | | 2 | R _X - | Receive data from DTE(*) (–) | |
| | | 3 | T _{X+} | Transmit data to DTE(*) (+) | |
| | | 6 | T _X _ | Transmit data to DTE(*) (-) | |
| DC | | Inner | +9V _{DC} | Power supply connection (+) | |
| | | Outer | GND | Power supply co (ground) | onnection |

^(*) Data Terminal Equipment (DTE)

Free connector pins

Connector pins not mentioned are not connected.



B.2 Power Supply Adapter

Power adapter use

The **AST350i** is equipped with the following pluggable power supply adapter:

| Model AC/DC P | | Plugtype | AULT, Inc. Model |
|---------------|---------|----------------|------------------|
| Reference | | | (or equivalent) |
| ROW(*) model | 230V/9V | Euro wall plug | D48-091000-Axxxx |

Due to the special characteristics of the output class II AC adaptor, use only the listed **AULT, Incorporated** type or equivalents.

(*) Rest Of the World (ROW)

Output specifications

The supplied adapter has the following output specifications:

- 9V_{DC}/1A unregulated output voltage
- Maximum 860 mV_{eff} ripple voltage
- Maximum 1A output current
- Limited power source (according to IEC/EN 60950, sub-clause 2.11 and UL1950).

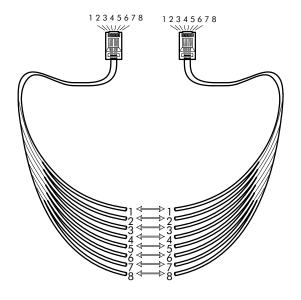
Note: Do not use power adapter types with other specifications (e.g. from other Alcatel Speed Touch $^{\text{TM}}$ products)!



B.3 LAN Cables Layout

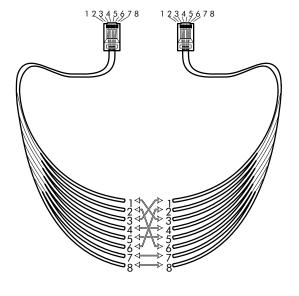
Straight-through LAN cable

Straight-through LAN cables with the following layout are applicable for interconnecting Ethernet ports:



Crossover LAN cable

Crossover LAN cables with the following layout are applicable for interconnecting Ethernet ports:



Physical Specifications B.4

Physical dimensions 210mm W x 185mm D x 35mm H

Temperature: 5°C to 40°C (40F to 105F) **Operating environment**

Humidity: 20% to 80%

Power requirements AC voltage: 100 to 120 V_{AC} , 220 to 240 V_{AC}

> DC voltage: 9V/1A Frequency: 50/60 Hz

Power consumption: 7W_{max}

Ports characteristics The external ports on the back panel are classified as follows:

DC input port

SELV circuit (*)

10Base-T/MDI-X

SELV circuit

Console RS232 port

SELV circuit

Line DSL port

TNV-3 circuit (**)

(*) Safety Electronic Low Voltage (SELV) (**) Telecommunication Network Voltage (TNV) Category 3

B.5 ADSL Specifications

ADSL modem specifications

ADSL data rates

- Downstream user (payload) data rates:Up to 8Mbit/s, depending on provisioning
- Upstream user (payload) data rates:
 Up to 1Mbit/s, depending on provisioning
- ADSL/ISDN standards compliancy
 - ETSI TS 101 388
 - ITU(*) G.DMT (Full rate ITU G.992.1 Annex B)
 - ITU G.Handshake (Automode ITU G.994.1)

(*) International Telecommunication Union (ITU)



AppendixC

Speed Touch Default Assignments

In this chapter

| Topic | See |
|---|-----|
| General Defaults | C.1 |
| Connection Service/ATM Encapsulation Defaults | C.2 |

C.1 General Defaults

| AST350i IP address | 10.0.0.138 |
|----------------------------|------------|
| AST350i DNS name | SpeedTouch |
| AST350i domain name | lan |
| AST350i DNS server | Active |
| AST350i DHCP server | Disabled |
| AST350i Master Firewall | Enabled |
| STHome system password | Not set |



C.2 Connection Service/ATM Encapsulation Defaults

Ethernet port

| VPI | VCI | Upper Layer Protocols | Service channel |
|-----|-----|------------------------------|------------------------|
| 8 | 35 | Bridge | Transparent Bridging |
| 8 | 36 | AAL5/RFC1483/Bridged | Bridged PPPoE |
| 8 | 37 | RFC1483 LLC/SNAP for Bridged | |
| 8 | 38 | PDUs (FCS not preserved) | |
| 8 | 48 | DDTD | PPPoA-to-PPTP Relaying |
| 8 | 49 | РРТР | |
| 8 | 50 | AAL5/RFC2364 | |
| 8 | 51 | RFC2364 VC-MUX for PPP PDUs | |

Control channels

| VPI | VCI | Upper Layer Protocols | Service channel |
|-----|-----|-----------------------|--|
| 0 | 21 | | DSL/ATM Loopback channel |
| 1 | 21 | _ | |
| 15 | 16 | AAL5/SNMP | SNMP/ASAM agent communication channel for Alcatel ASAM |
| 15 | 64 | AAL5/TFTP | Software TFTP download channel |



AppendixD

Safety and Agency Regulatory Notices

Aim of this appendix

This appendix provides basic Safety Information on Alcatel's **Speed Touch** $^{\text{TM}}$ product.

Prior to using the **Speed Touch**™ product, read this appendix carefully.

Reading all instructions

Follow all warnings and instructions marked on the product.

In this appendix

This chapter covers the following topics:

| Topic | See | |
|--|-----|--|
| Safety Instructions | D.1 | |
| European Declaration of Conformity | D.2 | |
| Radio Frequency Interference Statement | | |
| Canadian Class B Notice | D.4 | |



Directive

Unless expressly and unambiguously approved by Alcatel, you may not:

- disassemble, de-compile, reverse engineer, trace or otherwise analyse the equipment, its content, operation, or functionality, or otherwise attempt to derive source code (or the underlying ideas, algorithms, structure or organization) from the equipment or from any other information provided by Alcatel, except to the extent that this restriction is expressly prohibited by local law;
- copy, rent, loan, re-sell, sublicense, or otherwise transfer or distribute the equipment to others;
- modify, adapt or create a derivative work of the equipment;
- remove from any copies of the equipment any product identification, copyright or other notices;
- disseminate performance information or analysis (including, without limitation, benchmarks) from any source relating to the equipment.

Such acts not expressly approved by Alcatel will result in the loss of product warranty and will invalidate the user's authority to operate this equipment.



D.1 Safety Instructions

Climatic conditions

The **Speed Touch**™ product equipment is intended for:

- In-house stationary desktop use; the maximum ambient temperature may not exceed 40°C (104°F).
- It must not be mounted in a location exposed to direct or excessive solar and/or heat radiation.
- It must not be exposed to heat trap conditions and must not be subjected to water or condensation.
- ▶ It must be installed in a Pollution Degree 2 environment.

Cleaning

Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.

Water and moisture

Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, laundry tub, in a wet basement or near a swimming pool.

Power supply adapter

The **Speed Touch**™ product comes with a portable power supply adapter.

Due to the special characteristics of the output of the class II AC adaptor, only use the models or equivalent listed in the power adapter table in this User's Guide.

Power sources

The powering of this product must adhere to the power specifications indicated on the marking labels. If you are insure of the type of power supply to your home, consult your product dealer or local power company.

The mains socket outlet must be close to the equipment and easily accessible.

The **Speed Touch**™ product equipment is not intended to be connected to an IT-type power system.



Power cord protection

Do not allow anything to rest on the power cord. Do not locate this product where the cord will be subject to persons walking on it.

Overloading

Do not overload wall (mains) outlets and extension cords as this increases the risk of fire or electric shock.

Servicing

To reduce the risk of electric shock, do not disassemble this product. None of its internal parts are user-replaceable; therefore, there is no reason to access the interior. Opening or removing covers may expose you to dangerous voltages. Incorrect reassembly could cause electric shock if the appliance is subsequently used.

If service or repair work is required, take it to a qualified service dealer.

Damage requiring service

Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:

- When the power supply cord or plug is damaged or frayed.
- If liquid has been spilled into the product.
- If the product has been exposed to rain or water.
- If the product does not operate normally.
- If the product has been dropped or damaged in any way.
- If the product exhibits a distinct change in performance.



Modem/Telephone use

Avoid using a modem/telephone (other than a cordless type) during an electric storm. There is a slight risk of electric shock caused by lightning.

Do not use the telephone to report a gas leak in the vicinity of the leak.

If telephone service is required on the same line, a central splitter, or distributed filter(s) must be installed for optimal DSL performance.

Depending on your DSL configuration and type of splitter/filters, installation must be carried out by qualified service personnel.

Consult your telephone service company or DSL service provider for instructions.

Modifications

Changes or modifications not expressly approved by Alcatel could invalidate the users authority to operate this equipment.



STORE THESE INSTRUCTIONS CAREFULLY



D.2 European Community Declaration of Conformity



Products with the **C** marking comply with both EMC and Low Voltage Directives issued by the Commission of the European Community.

EC Declaration of Conformity

A copy of the European Community Declaration of Conformity is provided in your **Speed Touch**™ product shipping box.



D.3 Radio Frequency Interference Statement

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against such interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment ON and OFF, the user is encouraged to try correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/television technician for help.

This equipment complies with Part 68 of the FCC Rules. On the back of this equipment is a label that contains, among other information, the FCC certification number (FCC ID) and Ringer Equivalence Number (REN) for this equipment. If requested, this information must be provided to the telephone company.

An FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack that is Part 68 compliant.

The Ringer Equivalence Number (REN) is used to determine the quantity of devices that may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. Typically, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line (as determined by the total RENs) contact the local telephone company.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice is not practical, the telephone company will notify the customer as soon as possible. Also you will be advised of your right to file a compliant with the FCC if you believe it is necessary.

The telephone company may make changes to its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice so you can make the necessary modifications to maintain uninterrupted service. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved. Connection to party lines is subject to state tariffs (contact the state public utility commission, public service commission or corporation commission for information).

No repairs can be performed by the customer, if you experience trouble with this equipment for repair or warranty information, please contact: (919) 850–1231 for locations in North America.



D.4 Canadian DOC Class B Notice

Notification of Canadian RF Interference Statements

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the radio interference regulations of the Canadian Department of Communication.

Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicable aux appareils numérique de classe B prescrites dans le règlement sur le brouillage radioélectrique édicté par le Ministère des Communications du Canada.

